No. 5 F Teleph		E PHILIPPINE INC. a Mesa, Calamba City, Laguna o 69	INVESTIGATION REPORT FORM (IRF) Inhouse Detection Customer Claim Control No.: IRF-10-0013 Date Issued: 20-Oct-22				
Customer	EPPI ,	The state of the s	Attention To ,	NOEMI CEPEDA			
Item Code	515715400		Department KPLIMA-PRODUCTION				
Item Description	LIONEL FPY	CB FOR AMERICA	Date of Detection 20-Oct-22				
Job Order Number	23525		Section Detected INLINE				
	ILLUSTRATION OF	F THE PROBLEM	Major Minor				
NO. OF OCC First Recurrence No.:	AGO EPSON total EMO	DISPOSITION Hold Special Acceptance For Rework	Actual: SCRATCHES OCCURRI		SCRATCHES D CONDITION; NO OCCURRENCE OF SCRATCHES N THE UPPER FLAP CLASS B (BLUE BACKGROUND RENCE / ORIGIN Gluing Material Vertical Dimension		
Date:		Reject / Disposal	Detaching Process / M				
Issue	ed by	Checked by	Approved	by	Received by (Receiving Section)		
c. A QA-IE	evalo : Staff	A Supervisor	QA Asst. Ma	inager	N. Cepeda Head/ Supervisor		
DIRECT CAU	SE: (Analyze the reas	on of occurrence, why it happened?)	INDIRECT CAUS	SE: (Analyze the reason of o	ccurrence, why it leaked?)		
Why 1: Why 2: Why 3: Why 4: Why 5:			Why 1: Why 2: Why 3: Why 4: Why 5:				
Why 1: \$6uiloo L / Why 2: Why 3: Why 4: Why 5:			Why 2: Why 3: Why 4: Why 5:				
Why 1:			Why 1: Why 2: Why 3: Why 4: Why 5:				



KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy, La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302

INVESTIGATION REPORT FORM (IRF)

	14x No. (049) 3		ar American		FINAL CON	ICLUSION					
OCCURRENCE ROOTCAUSE							OUTFLOW ROOTCAUSE				
						NA CONTROLLED					
IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)						CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)					
A. Sorting Result						Actions to be done to eliminate recurrence Who / When					
	Loca	ation	Total Stock	NG	Total Good		1				
RM .	1 10	The state of	7 15 61			Ountain					
WIP						System					
FG										77 172	
B. Orientation											
Date		SETTING THE R				Design /					
Title				The state of		Tools					
Attendees	The state of the s			1 9			73				
C. Reworking						1				THE STATE OF	
Rework Quant	tity			A Company		Process	y Visi				
Total Good				No.		. Process					
Rework Perce	entage (Good)										
II. QA R	ROOTCAUSE V	ERIFICATION	(To be filled o	ut by QA In-	charge)	Date Conduc	ted:	PIC:		100	
May 12		Identified F	Rootcause			Jak St	Recommendation				
			THE RESIDENCE AND ADDRESS.	CTIVE ACTION	ON VERIFICATI	ON (To be fil	ed out by QA	n-charge)			
	Checked by		ked by	Date	Implen	Implemented?		Remarks			
1st Verificati	ion of Action				[]Yes						
2nd Verificati	nd Verification of Action				[]Yes []No						
3rd Verification of Action				[]Yes []No							
Effectivenes	ss of Action				[]Yes	[] No				7	
Note: If no s deliveries or	same defects / pr 3rd verification	problems occu n of action still	rs for 5 consecu not yet impleme	itive deliverie nted, Investi	es, corrective act gation Report sh	tion is conside nall be re-issue	red effective / c ed to the affecte	losed. If the same problem d department to provide ne	occurs within 5 w improvement	consecutive action.	
			TE SERVE		IV. CLC	SURE					
Status:		Remarks: Appro		oved by:		Process Owner Acknowledgment: (Receiving Section)					
Closed									W W		
Still Open				QAS	upervisor	QA Ass	t. Manager	Line Leader	Departi	ment Head	
Re-Issue IRF	Re-Issue IRF				Date:			Date:	Date:	and the	